

# Effects of Tax Evasion and Tax Policy on Economic and Social Environment: The Case of Bosnia and Herzegovina

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## Abstract

Bosnia and Herzegovina (BiH) is still at an early stage in development of functional economic and social environment. "How do tax evasion and tax policy effect on economic and social environment?" This is one of the key issues that requires full attention of fiscal policy and is also the hypothesis of this study. Is tax evasion in direct correlation with the economic welfare of a society, social environment and economic activity? The effort to shed light on these questions can help in the implementation of measures and activities on the prevention and suppression of tax evasion.

In the focus of interests of this study are two groups of respondents, the taxpayers on one side who make contacts with professional groups on the other side employed in tax administrations (inspectors). For the purpose of analysing the collected data, the statistical package of SPSS was used. The contribution of this research and the main research result indicate that tax evasion has multiplicative effects, it destroys the reputation of institutions primarily and in particular the reputation of the tax administration, it poses a threat to the tax system and rule of law, causing taxpayer's distrust of the tax system itself. Thus, by reducing tax evasion the situation in public finances improves substantially. The study shows the theoretical analysis of the phenomenon of tax evasion in BiH (which is not a goal in itself), including analysis of current tax procedures and tax policy of BiH and their influence on economic and social environment.

**Keywords:** taxation, tax policy, tax evasion

**JEL classification:** H20, H21, H26.

## 1. Introduction

The taxes being the basic source of funds for the state budget determine the amount of social benefits. How to protect the tax system against potential frauds and abuse – this is one of the main issues of the fiscal authorities. The main objectives of every tax administration are: which mechanisms to use in order to fight against tax evasion and reduce the grey market, as well as tax revenue collection. While the shadow economy and tax evasion are not congruent, in most cases activities in the shadow economy imply the evasion of direct or indirect taxes, such that factors determining tax evasion will most certainly also affect the shadow economy (Schneider, Buehn, 2016, p.3).

Modern business is characterized by numerous, big and turbulent changes, increasing liberalization and globalization, increased taxpayer mobility, growth and accelerated development of regulatory standards, and in this domain the issue of tax evasion gains a special dimension and becomes very important not only for tax authorities that are implementing the tax regulations but also for taxpayers themselves. It is known that tax evasion involves our everyday life (Russo, 2010, p.3). Is tax evasion a hot topic in economics and social sciences (Kirchler, 2009, p.1)? Based on the search term "tax evasion" at the specialist academic search engine google scholar 143,000 articles were found (searched, 23.11.2016). The functioning of the tax system and taxation in one economy is of crucial importance to overall financial stability, and tax evasion is one of the major risks if not addressed adequately, and, depending on the amount of taxes evaded, can trigger severe financial instability in a country. For that purpose, the issue of tax evasion is always raised and nowadays it constitutes one of the most complex but also very important tax issues in the functioning of national institutions, since the tax system in a modern state is the central pillar of the overall financial system and without it

functioning properly, no efficient economic policy can be implemented.

Tax Evasion is widely studied by Allingham, Sandmo (1972), Pyle (1989), McGee, Tyler (2006), Kirchler (2009), Russo (2010), Turner (2010), Alm (2012), Pickhardt, Prinz (2013) and many others.

Tax evasion is a world phenomenon, and surely is not a new phenomenon. It's almost as old as the world is and there are so many ways of tax evasion. The problem (tax evasion) is particularly acute in transition countries and developing countries, for those who do not have well-developed revenue collection infrastructure (McGee, Tyler. 2006:1). Tax evasion limits a government's ability to raise revenues in order to meet budget requirements (Turner, 2010). Numerous economists have a different view on tax evasion. Some of them tend to see tax evasion as a technical problem, but some of them, and especially social scientists, including psychologists look on tax evasion as an a social problem. In addition, various approaches to fight against tax evasion are being developed. Nevertheless in designing an anti-evasion policy it might seem dangerous to have to rely upon the consciences of potential evaders (Pyle, 1989, p.163). The main theoretical approaches to tax compliance have commonly been divided into the 'economic deterrence' approach, and the wider behavioural approach which incorporates both social and fiscal psychological approaches (Devos, 2014, p.14). Economists tend to see (construct) tax evasion as a technical problem; social scientists (including psychologists) as a social problem (Kirchler, 2009, p.28). The relevance of social norms is generally supported in empirical studies on tax evasion (Kirchler, 2009, p.193).

However, there were not so many studies in BiH about the tax evasion and its reflections on the humans and/or companies behaviour and vice versa, i.e. about link between tax evasion and socio-economic environment. As one of them, was study named „The Ethics of Tax Evasion: A Survey of Bosnian Opinion, (McGee, Bašić, Tyler, 2009, p.6). This study surveyed students at the University of Sarajevo in Bosnia and results indicate that the majority of respondents do not believe that tax evasion is ethical. The survey consisted of eighteen (18) statements. Using a seven-point Likert scale, respondents were asked to place the appropriate number in the space provided to indicate the extent of their agreement or disagreement with each statement (ibid, p.3). However, authors believe ethical attitude toward tax evasion is more complicated than that. Mentioned study showed that the strongest arguments justifying tax evasion occur in cases where the government was perceived as being corrupt or when the tax system was seen as unfair or when tax funds were spent on projects that the respondent does not approve of (ibid, p.6).

First, how do we measure the extent of evasion, given that it represents behaviour that by its very nature individuals and firms go to some length to hide? Second, how can we explain these patterns of behaviour, via theoretical, empirical, and experimental methods? Third, how can we use these various insights to control evasion? (Alm, 2012, p.2). These are just some of very important questions that many theorists and practitioners have tried to answer. However, the interaction between taxpayers and multiple jurisdictions necessarily gives rise to many questions under international law, and international taxation (Kerzner, Chodikoff, 2016, p.33).

Complete and precise definition of the term tax evasion, as a fiscal issue in many countries, is not easy and there is large number of definitions. Tax evasion – Deliberate acts to conceal income in order to escape tax liabilities (TADAT, Field Guide, 2015. p.87). The conceptual difference between tax evasion and legal tax avoidance depends on lawfulness of taxpayer's treatment. Each taxpayer endeavours to optimize his or her expenses, seeking every opportunity to legally reduce his or her tax liabilities. Tax avoidance – Practices by taxpayers to reduce tax liabilities by exploiting weaknesses in the law or through contrived schemes that push the boundaries of legal interpretation (TADAT, Field Guide, 2015. p.86).

It should be noted that the unemployment rate (registered unemployment) in BiH is high, that directly leads to strong and continuous encouragement for the grey labour market. The existence of "tax evasion" surely reduces public revenues, creating unfair competition among business entities and distorting the picture of the number of unemployed persons on the labour market. In our tax legislation there is no specific definition of terms tax evasion and tax avoidance and this study does not make a distinction between "tax evasion" and "tax avoidance" terms. In this regard, this paper says that it is necessary to emphasize and intensify the research efforts, content-oriented and rounded up in scientific and professional publications, in the sphere of tax evasion as an essential component, gaining a better understanding of the role and effect of the subjective and objective factors influencing it.

The paper is organized as follows. In section 1 first present the current tax procedures tax policy and economic-social environment of BiH. In section 2 overview description of the sample and empirical data and analysis and presentation of research results on attitudes of respondents towards tax evasion in BiH. Conclude in section 3.

## **2. The Current Tax Procedures, Tax Policy and Economic-Social Environment of Bosnia and Herzegovina**

In order to understand better the cause-and-effect relationships between tax evasion and the socio-economic system in, and within BiH or before the assumptions and results of the research conducted in this paper are presented, it is necessary to clarify the tax policy, the tax system and economic social situation within BiH. There is no uniform legal framework for the whole country of BiH to regulate the field of tax policy in form of a specific piece of legislation. The

following constitutional acts govern the distribution of competences between different levels of governance in Bosnia and Herzegovina (BiH): the BiH Constitution, the Constitution of the Federation of BiH (FBiH), the Constitution of the Republic of Srpska (RS), and the Statute of the Brcko District (BD) of BiH. In that sense, indirect taxation in BiH is within the competence of BiH institutions (in the entire territory of BiH), whereas the direct taxation in BiH is within the competence of the FBiH (in its territory), of the RS (in its territory), and of the BD (in its territory).

The Law on the Indirect Taxation System in BiH (BiH ITS Law) (BiH OG, Nos. 44/03, 52/04, 34/07, 49/09 and 32/13) has created an institutional and organisational basis for establishing a single indirect taxation system in the entire territory of BiH. The BiH ITS Law also established the Indirect Taxation Authority (ITA) as the only institution competent for the implementation of regulations on indirect taxes and the policy defined by the Council of Ministers of BiH. The ITA BiH is also competent for the collection and allocation of revenue from indirect taxes. For the purpose of this Law, the term “indirect tax” refers to import and export duties, excise duties, value added tax and any other tax levied on goods and services, including motor-fuel taxes. Indirect taxes were placed within the competence of the state and are almost completely harmonized with the European Union directives.

In the FBiH, the FBiH Tax Administration (FBiH TA) is responsible for the implementation of legal provisions on taxation (direct taxes). The FBiH TA is part of the FBiH Ministry of Finance (FBiH MoF) and is the only body in the FBiH that is, inter alia, responsible for collection of direct taxes as stipulated by FBiH and cantonal laws. The work of the FBiH TA is regulated by the Law on the FBiH Tax Administration (FBiH TA Law) (FBiH OG, Nos. 28/04, 57/09, 40/10, 27/12, 7/13, 71/14 and 91/15), which stipulates its relevant competences and forms the basis for implementing all tax laws.

The field of transfer pricing in the FBiH is regulated by the Law on Corporate Income Tax (FBiH CIT Law) (FBiH OG, No. 15/16), Articles 44, 45 and 46, and by the Rulebook on Transfer Pricing (FBiH OG, No. 67/16). The FBiH CIT Law stipulates that taxpayers who take part in related-party transactions have to determine their taxable profit using a method which adheres to the arm’s length principle.

The Republika Srpska Tax Administration (RSTA) is responsible for implementing all RS-level and certain local-level tax regulations in the RS. The work of the RSTA, taxation procedure and taxpayers’ rights and obligations are regulated by the RS Law on Tax Procedure (RS TPL) (Republic of Srpska OG, Nos. 102/11, 108/11, 67/13, 31/14 and 44/16). The RSTA is also responsible for assessing tax liabilities pursuant to law, auditing the legality and regularity in applying tax legislation, including calculation and payment of direct taxes and interest (Republic of Srpska OG, Nos. 102/11, 108/11, 67/13, 31/14 and 44/16). The RS Law on Corporate Income Tax (RS CIT Law) (Republic of Srpska OG, No 94/15 and 1/17) regulates related-party transactions, i.e. transfer pricing rules, which in turn stipulate what is to be considered transfer price and related parties, methods for verifying transaction compliance with the arm’s length principle, and required transfer pricing documentation.

In the Brcko District of BiH, the implementation of taxation legal provisions (direct taxes) falls within the competence of the BDBiH Tax Administration (BDBiH TA). The BDBiH TA is part of the BDBiH Finance Directorate (BDBiH FD). The work of the BDBiH TA is regulated by the Law on the BDBiH Tax Administration (BDBiH TA Law) (BDBiH OG, Nos. 3/02, 42/04, 8/06, 3/07, 19/07, 2/08 and 6/13). From the above, one can comprehend the extraordinary complexity of the tax system of BiH and the difficulties encountered by all tax administrations within BiH. Speaking objectively, tax evasion and loss of tax revenue from transferring pricing pose a relatively low risk, mostly due to the low level of direct taxes in BiH (tax burden) or low number of major international companies as associated enterprises in BiH and companies operating abroad whose founders are BiH residents.

Economic situation in BiH during the post-war development is not impressive and events in the economic sphere are closely related to tax evasion. According to the World Bank (World Bank Business Doing Business Survey) for the year 2017, BiH was ranked as 81st economy out of total 190 world economies. Doing Business ranking aggregates several different types of indicators, and one of them is “Paying taxes”. Bosnia and Herzegovina’s rank, which has been based on this indicator, is 131, the third lowest of 25 countries listed in Europe and Central Asia (we are only above Kyrgyzstan and Uzbekistan).<sup>1</sup>

The state is still dominant on the market in a form of public enterprises and companies. The general illiquidity and debts among all participants has taken such proportions that it threatens to completely stop the registered economic activity, doing business legally – the total number of blocked accounts, in the Register of transactional accounts of the Central Bank of Bosnia and Herzegovina, dated on 21st of July 2017, is 73.836.<sup>2</sup> For transition countries, tax evasion is particularly acute and specific issue and that is the specificity of transition countries that Bosnia and Herzegovina

<sup>1</sup> [www.doingbusiness.org/reports/reports/doing-business-2017](http://www.doingbusiness.org/reports/reports/doing-business-2017), 22.06.2017.

<sup>2</sup> Central Banka of BiH, List of blocked accounts of legal entities, July 2017.

belongs to,<sup>3</sup> the reason for that is its rate, extent and economic consequence that tax evasion leads to and which is visible in public in those countries. In post-war period BiH is characterized by transition towards modern market economy. Bosnia and Herzegovina, viewed through the prism of heritage, is atypical transition country with its surface of 51,197 km<sup>2</sup> and according to the latest data there are around 3.8 million of inhabitants living on the territory of BiH, small and open country with much more complex problems compared to other countries.

It is also characteristic for Western Balkan countries, as well as for BiH, that they had and they still have experience that is significant during the transition process. BiH belongs to a group of transition countries where transition process was not successful; it is developing economy, with inherited socialist-economic system, with format of mixed market economy, with its specificities due to the war that had resulted in a devastated economy, destroyed economic structure and generally disrupted social relations. Revitalisation of economic business flows will be extremely difficult task and certainly of bigger and more significant challenge compared to other transition countries.

For BiH in current moment, in time of total social and economic transition with exceptionally high need for consolidation of public finances, due to the difficulties in determining the very beginning of transition and permanent political crisis and the economic crisis, it can be said in the beginning of transition period. The institutions' level of development is not at an enviable level, which can be seen particularly in the segment of information technologies where the process of electronic business is slow compared to other EU countries, as best illustrated by UN report on development of e-administration, according to which BiH was at the last place in the development of e-administration out of 43 European countries in 2016.<sup>4</sup>

It is quite certain that transition determination of BiH through its complexed and in large extent dysfunctional political system, with complexed institutional solutions, two autonomous entities have been established, Republic of Srpska (with two level of government, republic and local) and Federation of Bosnia and Herzegovina, (with three level of government, entity, cantonal and local) and Brcko District, Bosnia and Herzegovina still has institutional framework to respond to challenges of tax evasion.

### 3. Description of the Sample and Empirical Data

In this study, a statistically selected sample of 300 persons, where it was tried by the selected sample, it can be a sufficient indicator of the state of the studied subjects. Among the empirical characteristics of the respondents in the focus of interests are the taxpayers, and professional groups on one side of which is linked to the problem of tax evasion, and on the other hand, those professional groups that are related to this social problem, such as inspectors of taxes. The survey was conducted between September 2015 and June 2016, and at the end of June 2016 the target sample (N: 300) was collected when the data collection process was completed and access to the processed primary data was processed. In order to achieve the set goal, empirical research will focus on data collection both by taxpayers and tax administration employees. In accordance with the subject and the problem of research and the aims of empirical research in the sample on which two research groups or sub-groups have been investigated: 200 taxpayers (66.7%) and 100 tax inspectors (33.3%), whose attitudes, within further analysis and interpretation of data obtained by primary research, are comparable. By phase of field research, two groups of taxpayers are interviewed, by the nature of the "contradictory parties", the directors of companies or other responsible persons (Federation of Bosnia and Herzegovina, Republika Srpska and Brcko District of Bosnia and Herzegovina) who have intensive contacts with the tax administrations and employees in professional organizations (tax inspectors Indirect Taxation Authority BiH, tax inspectors Federation BiH, tax inspectors Republika Srpska and tax inspectors Brcko District BiH). For the purpose of conducting the research, a comprehensive questionnaire was produced, representative and appropriate, which constitutes a strong initiative for further investigation of the phenomenon of tax evasion.

The survey questionnaire used to collect primary data consists of several sets and over 50 questions. Structured and unstructured questions with a scale for general attitude tests towards occurrence of tax evasion in the country and society have been used for measuring. Scale for "measuring" the general (un)satisfaction with things and phenomena on tax evasion and the Scale for testing attitudes towards priorities for decreasing and determining the occurrence of tax evasion. Set of questions included issues in connection with the attitude of respondents and the degree to which they agree with tax evasion, how satisfied they are with occurrences that are affecting tax evasion and what they consider to be an important priority in removing obstacles. The question was also raised about the rate of tax evasion in Bosnia and Herzegovina (in percentages), of total tax revenues.

The questionnaire consisted of various claims and questions with the offered intensity responses. Respondents had to indicate the degree of agreement or disagreement with the stated claims, where the degree of agreement with individual

<sup>3</sup> <https://www.cia.gov/library/publications/resources/the-world-factbook/geos/bk.html>, June 2017.

<sup>4</sup> For more details about the development index of e-administration refer to the link: <https://publicadministration.un.org>.

statements was measured by the Likert type scale. The offered intensity varied in one or two directions, from insufficient to excellent or neutral to maximum satisfaction on one side or maximum dissatisfaction on the other. Stage scales and possible responses ranged from 1 to 5.

Within this comprehensive study, number of respondents (N:300) is heterogeneous due to the study sample, many analysis and various statistical methods have been applied to look at the detailed characteristics of the observed variables (methods of descriptive statistic, structural analysis and “crossing”, correlation analysis, hi-square test).

Correlation analysis has been performed using Spearman’s correlation coefficient of the descriptive statistic rank. Spearman’s correlation coefficient rank is used to check if there is interdependence between the variables (with ordinal categorical variables or if the presumption of “normality” has not been satisfied). The correlation is significant for the first type error 0.05 (two-way), if the p value of correlation coefficient is less than 0.05.

The following tests were also used:

- ✓ Shapiro - Wilk (SW)<sup>5</sup> and Kolmogor-Smirn test<sup>6</sup>, to check if the distribution of analysed variable satisfy presumption of “normality” for samples with small or large number of observations,
- ✓ Mann-Whitney U test, for two independent samples, for distributions that do not satisfy presumption of “normality”,
- ✓ Z test, differences of two proportions.

### 3.1 Analysis and Presentation of Research Results on Attitudes of Respondents Towards Tax Evasion

Based on acquired theoretical and empirical findings on the characteristics of tax evasion, the hypothesis of this paper is: H1. The level of tax evasion is in direct correlation with the economic well-being of society, the social and economic environment.

Previous considerations unambiguously point out to the great importance of tax evasion and the key topic of this research, and the dependant variable in models that will be created for checking of the main and auxiliary hypothesis is tax evasion. With regard to the unit of measurement, this variable is metric, however answers have been found in questionnaire through intervals so it can be observed as an ordinal or possibly through middle of intervals as interruption variable. In this paper, the intention was to present the analysis, identification and indicator of the current state of tax evasion rate in Bosnia and Herzegovina by which it could be possible to provide appropriate preventive and corrective measures.

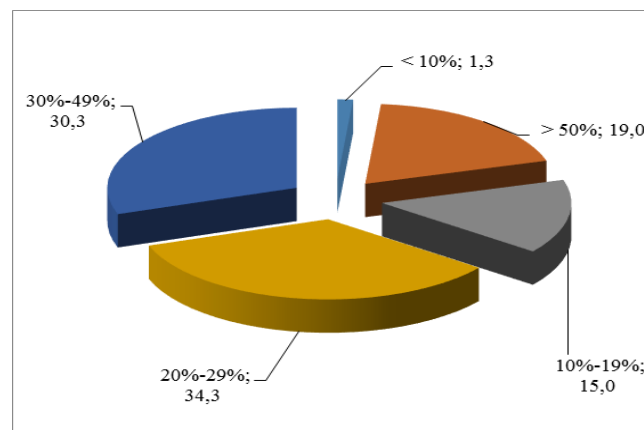


Figure 1. Structure of variable, tendency and rate of tax evasion in Bosnia and Herzegovina in sample and sub-samples  
The tax evasion rate in the questionsire is divided in intervals: <10%, 10%-19%, 20%-29%, 30%-49% and >50%. The biggest part of respondents (about 50%) who consider that tax evasion is present in the level higher than 40% of the total

<sup>5</sup> Shapiro – Wilk (SW) test is used in order to check whether in samples, which are on our disposal, the distribution of analyzed occurrence is satisfying presumption of normality (sample of the size less than 50 elements). P-value with appropriate SW test is considered as statistically important or significant if it is lower than 0.05, given that tests are being performed with the first type error 5%, i.e. with significance 95%. In that case, the hypothesis that distribution of analyzed occurrence does not meet presumption of “normality” is accepted.

<sup>6</sup> Kolmogor – Smirn test is used in order to check whether in samples, which are on our disposal, the distribution of analyzed occurrence is satisfying presumption of normality (sample of the size of 50 or more elements). P-value with appropriate KS test is considered as statistically important or significant if it is lower than 0.05, given that tests are being performed with the first type error 5%, i.e. with significance 95%.

tax revenues, while 34.33% of respondents consider the level of evasion to be within the interval of 20-29%. This alarming response indicates that it is necessary to initiate changes and to perform activities in the shortest possible period if Bosnia and Herzegovina wants to reduce the level of tax evasion. Also in sub-samples, the situation is very similar according to interests, so there is no statistically significant difference between sub-samples according to this opinion (table 1, hi-square empirical = 3.616, p value = 0.460 > 0.05). For a more objective conclusion on tax evasion rate in Bosnia and Herzegovina, i.e. to find out whether it was higher or lower, there should be more inputs. However, it should be said that this data from (figure 1) has just a relative or approximate value because it gives data provided by respondent.

Table 1. Tax evasion rate in Bosnia and Herzegovina in sample and sub-samples, cross-tabulation

		Sub-sample				$\Sigma$	
		Tax payers		Inspectors			
		Number of respondents	Expected number of respondents	Number of respondents	Expected number of respondents	N	Expected number of respondents
6. Tax evasion rate in BiH	< 10%	4	2,7	0	1,3	4	4
	10% - 19%	39	38	18	19	57	57
	20% - 29%	28	30	17	15	45	45
	30% - 49%	65	68,7	38	34,3	103	103
	>50%	64	60,7	27	30,3	91	91
$\Sigma$		200	200	100	100	300	300

Table 2. Tax evasion rate in BiH, cross-tabulation with the sex of respondents

		sex				$\Sigma$	
		male		female			
		Number of respondents	Expected number of respondents	Number of respondents	Expected number of respondents	N	Expected number of respondents
6. Tax evasion rate in BiH	< 10%	4	1,9	0	2,1	4	4
	10% - 19%	23	26,4	34	30,6	57	57
	20% - 29%	24	20,9	21	24,2	45	45
	30% - 49%	54	47,7	49	55,3	103	103
	>50%	34	42,2	57	48,8	91	91
$\Sigma$		139	139	161	161	300	300

There is statistically significant difference between groups classified by sex (hi-square empirical = 10.824, p value = 0.029 < 0.05). Difference between groups classified by level of education (hi-square empirical = 4.532, p value = 0.806 > 0.05) and work experience (hi-square empirical = 15.781, p vrijednost = 0.468 > 0.05) are not recorded as statistically significant.

If we observe tax evasion as an interruption variable where modalities are middle of provided intervals, we can calculate indicators of descriptive statistic in sample and sub-samples (table 3).

Table 3. Descriptive statistic of the degree of presence of tax evasion in Bosnia and Herzegovina in sample and sub-samples

	N	Minimum	Maximum	Average	Median	Standard deviation	
sample	300	5	75	37,28	25	20,349	Mann-Whitney U = 9489,000 Wilcoxon W = 14539,000 Z = -0,752
Tax payers	200	5	75	37,75	40	20,519	P value = 0,452 > 0,05 difference between payers and inspectors about estimation of tax evasion rate in BiH is not statistically significant
Inspectors	100	15	75	36,35	25	20,074	

Hypothesis of this paper is that tax evasion is in direct correlation with economic welfare of society, social environment and economic activity. To check this hypothesis, we will calculate correlation coefficients rank between variables of tax evasion rates as ordinal variables and variables that are expressing the economic welfare of a society, social environment and economic activity, data from table number (5.4. Improvements of economic work conditions, 5.5. Arrangement of social benefits and securities, 5.6. Arrangements of informal sector). In (table 4), correlation coefficients have been presented. Using the hi-square test of interdependence, test whether there is a connection between two variables, but in those cases there is a significant difference between the correlation account and the result of the hi-square test, because the correlation account shows the degree of connection between the two variables, while the hi-square test shows the probability this is the significance of connection. A significant modification to the Pearson's  $\chi^2$  test was introduced by Fisher in (1922) (the degree of freedom was decreased by one unit when applied to contingency tables). Another correction made by Fisher took into account the number of unknown parameters associated to the theoretical distribution, when the parameters are estimated from central moments (Fisher, 1924).

We will also perform cross-tabulations with original variable for tax evasion rate and hi-square tests of interdependence<sup>7</sup> with regards to variables that are expressing the economic welfare of society, social environment and economic activity (table 5 (5.1, 5.2 i 5.3)).

Table 4. Correlation matrix for coefficients of correlation between rank variables of tax evasion as ordinal variables and variables expressing economic welfare of society, social environment and economic activity.

Spearman's rho		sample	tax payers	inspectors
Improvement of economic conditions for work	Correlation coefficient	0,168	0,146	0,195
	P value	0,004	0,039	0,052
	N	300	200	100
Arranging Social Welfare and Security	Correlation coefficient	0,169	0,151	0,187
	P value	0,003	0,033	0,062
	N	300	200	100
Arranging the informal sector	Correlation coefficient	0,191	0,193	0,192
	P value	0,001	0,006	0,056
	N	300	200	100

Correlation analysis was performed using Spearman's correlation coefficient rank<sup>8</sup> and in both the complete sample and the payer's sample the direct significant correlation has been confirmed between variable of tax evasion rates as an ordinal variable and variables that are expressing economic welfare of society, social environment and economic activity (bolded values in the table 4., as they are significant correlation coefficients if p value is lower than 0.05) However, it is not the case with the inspector's sub-sample.

<sup>7</sup> If X and Y are two categorical variables, the goal of hi-square test of interdependence is to check whether those two variables are (in)dependent. Using the hi-square test of interdependence, we are testing whether there is correlation between the two variables, but in those cases there is an important difference between correlation calculation and the result of hi-square test, as the correlation calculation indicates to us the degree of correlation between the two variables, while the hi-square test indicates probability, i.e. significance of correlation.

<sup>8</sup> Spearman's correlation coefficient rank is used in order to check whether there is interdependence between variables (with ordinal categorical variables or if the presumption of „normality“ is not satisfied). Correlation is significant for the first type error 0.05 (two-ways), if p value of correlation coefficient is less than 0.05.

Table 5. (5.1-5.3) Cross tabulations and the results of the hi-square test of the interdependence of the original variable for the amount of tax evasion in relation to the variables expressing economic welfare of society, social environment and economic activity (1. unimportant, 5. very important)

		5.1. Improvement of economic conditions for work					Total	
		1	2	3	4	5		
Which is the amount of tax evasion in Bosnia and Herzegovina in percentages of total tax revenues?	< 10%	Count	1	0	0	0	3	4
		Expected	0,1	0,3	1,1	1,3	1,2	4
	> 50%	Count	1	0	15	21	20	57
		Expected	1,1	3,6	16,2	18,6	17,5	57
	10%-19%	Count	0	8	18	11	8	45
		Expected	0,9	2,9	12,8	14,7	13,8	45
	20%-29%	Count	3	9	29	29	33	103
		Expected	2,1	6,5	29,2	33,6	31,6	103
	30%-49%	Count	1	2	23	37	28	91
		Expected	1,8	5,8	25,8	29,7	27,9	91
	$\Sigma$	N	6	19	85	98	92	300
		Expected	6	19	85	98	92	300

hi-square value = 42,933

P value = 0,000 &lt; 0,05 P there is a significant correlation between the amount of tax evasion and the variables that reflect the economic well-being of society, the social environment and economic activity

		5.2. Arranging Social Welfare and Security					$\Sigma$	
		1	2	3	4	5		
Which is the amount of tax evasion in Bosnia and Herzegovina in percentages of total tax revenues?	< 10%	Count	1	0	0	1	2	4
		Expected	0,1	0,4	1,2	1,5	0,7	4
	> 50%	Count	2	4	14	26	11	57
		Expected	1,5	6,3	17,1	21,5	10,6	57
	10%-19%	Real	1	10	17	9	8	45
		Expected	1,2	5	13,5	17	8,4	45
	20%-29%	Count	3	18	30	36	16	103
		Expected	2,7	11,3	30,9	38,8	19,2	103
	30%-49%	Real	1	1	29	41	19	91
		Count	2,4	10	27,3	34,3	17	91
	$\Sigma$	N	8	33	90	113	56	300
		Expected	8	33	90	113	56	300

hi-square value = 39,071

P value = 0,001 &lt; 0,05 P there is a significant correlation between the amount of tax evasion and the variables that reflect the economic well-being of society, the social environment and economic activity

		5.3. Arranging the informal sector					$\Sigma$	
		1	2	3	4	5		
Which is the amount of tax evasion in Bosnia and Herzegovina in percentages of total tax revenues?	< 10%	Count	1	0	1	1	1	4
		Expected	0,2	0,9	1,7	0,8	0,3	4
	> 50%	Count	1	9	19	19	9	57
		Expected	3	12,5	24,7	12	4,8	57
	10%-19%	Count	2	15	19	7	2	45
		Expected	2,4	9,9	19,5	9,5	3,8	45
	20%-29%	Count	5	26	50	15	7	103
		Expected	5,5	22,7	44,6	21,6	8,6	103
	30%-49%	Count	7	16	41	21	6	91
		Expected	4,9	20	39,4	19,1	7,6	91
	$\Sigma$	N	16	66	130	63	25	300
		Expected	16	66	130	63	25	300

hi-square value = 27,071

P value = 0,041 &lt; 0,05 P there is a significant correlation between the amount of tax evasion and the variables that reflect the economic well-being of society, the social environment and economic activity

Table 6. Results for hi-square tests of the interdependence of the original variable for the amount of tax evasion in relation to the variables expressing economic welfare of society, social environment and economic activity

	Tax payers		Inspectors	
	hi-square	p value	hi-square	p value
Improvement of economic conditions for work	36,041	0,003	18,116	0,112
Arranging Social Welfare and Security	26,559	0,047	19,087	0,086
Arranging the informal sector	26,378	0,049	8,916	0,71
Arranging the informal sector	26,378	0,049	8,916	0,71



In the complete sample and sample of the taxpayer, and the hi-square interdependency test, confirmed the correlation between the variables of tax evasion as an ordinal variable and variables in relation to the variables expressing economic welfare of society, social environment and economic activity (p value in table 5. (5.1-5.3) and 6. because the significance of the variable is significant if the p value is lower than 0.05). However, this is not the case in the inspector's. It is obvious that in this matter the formation of the inspector's position was dominantly a personal experience. This is a partially confirmed hypothesis H1. The level of tax evasion is in direct correlation with the economic well-being of society, the social and economic environment. We know now a lot more about tax evasion and compliance, we are far away from knowing it all. Further research is required (Pickhardt, Prinz, 2013, p.14).

Below we will analyse the correlation coefficient rank between variable of tax evasion rates as ordinal variable and variables about the attitude towards tax evasion, satisfaction of respondents and priorities in removing obstacles in fighting against tax evasion.

Bolded correlation coefficients in (table 7.) are statistically significant and positive. It is apparent from the things mentioned that, according to the rate of significant correlation coefficients rank, we can make ranking list of statements expressing the attitude towards tax evasion, satisfaction of respondents and priorities in removing obstacles in fighting against tax evasion within the context of their impact to tax evasion rate:

- 1.1. Tax evasion represents the biggest brake in development of a society.
- 1.11. Tax payers who did not commit tax evasion are rare.
- 1.5. Tax evasion fines/sanctions are disproportionate and inefficient and should be a lot stricter.
- 5.6. Arrangement of informal sector.
- 5.3. Change and improvement of tax regulations.
- 5.1. Improvement of system of control and collection of taxes.
- 5.5. Arrangement of social benefits and security.
- 5.4. Improvement of economic work conditions.
- 1.2. Persons in „high positions“ do not adhere to standards in society.
- 1.7. Tax evasion is an important indicator of system value drop.
- 1.4. Only people who are not directly responsible for suppression of evasion are talking negatively about the evasion.
- 1.12. Tax evasion is traditionally characteristic for our mentality.
- 1.13. Reason for tax evasion is low level of education.

In general, we can conclude that, based on results of research and based on casual links of all factors, the priority should be given to those factors that will in quicker and more efficient way improve the state with certain measures and activities. Measures that are leading to improvements of those indicators that have higher correlation coefficient should be of higher priority.

Table 7. Correlation matrix for correlation coefficients rank between variable of tax evasion rate as ordinal variable and variables that are expressing the attitude towards tax evasion, satisfaction of respondents and priorities in removing obstacles in fighting against tax evasion

Spearman's rho		Tax evasion
1.1. Tax evasion represents the biggest brake in development of a society	Correlation coefficient	0,286
	P value	0
1.2. Persons in „high positions" do not adhere to standards in society	Correlation coefficient	0,161
	P value	0,005
1.3. Tax evasion is equally present in all countries	Correlation coefficient	0,066
	P value	0,252
1.4. Only people who are not directly responsible for suppression of evasion are talking negatively about the evasion	Correlation coefficient	0,126
	P value	0,029
1.5. Tax evasion fines/sanctions are disproportionate and inefficient and should be a lot stricter	Correlation coefficient	0,245
	P value	0
1.6. Tax evasion is in the most cases unprovable	Correlation coefficient	-0,007
	P value	0,898
1.7. Tax evasion is an important indicator of system value drop	Correlation coefficient	0,131
	P value	0,023
1.8. Low level od personal incomes affects the tax evasion rate	Correlation coefficient	-0,021
	P value	0,722
1.9. Tax evasion is common occurrence for countries in transition	Correlation coefficient	-0,044
	P value	0,447
1.10. Media exaggerate when pointing out at harmfulness of tax evasion	Correlation coefficient	-0,064
	P value	0,271
1.11. Tax payers who did not commit tax evasion are rare	Correlation coefficient	0,27
	P value	0
1.12. Tax evasion is traditionally characteristic for our mentality	Correlation coefficient	0,093
	P value	0,107
1.13. Reason for tax evasion is low level of education	Correlation coefficient	-0,006
	P value	0,922
3.1. By overal social relation towards tax evasion	Correlation coefficient	-0,002
	P value	0,973
3.2. By degree to which the public opinion on tax evasion has been developed	Correlation coefficient	-0,005
	P value	0,93
3.3. By work and organization of tax administrations (TA ITA; TA RS; TA FBIH; TA BDBIH)	Correlation coefficient	-0,083
	P value	0,15
3.4. By ethical standards of employees	Correlation coefficient	0,026
	P value	0,659
3.5. By possibility to get information about work of those who are responsible	Correlation coefficient	-0,06
	P value	0,298
3.6. By own professional development	Correlation coefficient	-0,019
	P value	0,748
3.7. Tax laws and regulations are too complicated	Correlation coefficient	0,019
	P value	0,742
3.8. By general economic situation and conditionsn for ensuring the egzistency from work	Correlation coefficient	-0,032
	P value	0,583
3.9. By general culture about the need for paying taxes	Correlation coefficient	-0,025
	P value	0,663
3.10. Collected taxes are spent in an irrational way by state	Correlation coefficient	-0,09
	P value	0,12
3.11. Rate of tax burden	Correlation coefficient	0,083
	P value	0,152
5.1. Improvement of system of control and collection of taxes	Correlation coefficient	0,181
	P value	0,002
5.2. Building moral standards about the need to pay taxes	Correlation coefficient	0,108
	P value	0,061
5.3. Change and improvement of tax regulations	Correlation coefficient	0,189
	P value	0,001
5.4. Improvement of economic work conditions	Correlation coefficient	0,168
	P value	0,004
5.5. Arrangement of social benefits and security	Correlation coefficient	0,169
	P value	0,003
5.6. Arrangement of informal sector	Correlation coefficient	0,191
	P value	0,001

#### 4. Conclusion

This paper is an attempt to analyze tax evasion from a side that was poorly illuminated so far in Bosnia and Herzegovina, and the intention was to show the analysis, identification and indicator of the current tax evasion rate, by which some preventive and corrective measures could be provided.

The paper explored and confirmed the thesis that tax evasion rate is in direct correlation with economic welfare of society, social environment and economic activity. No progress can be expected with respect to the reduction of tax evasion if the environment itself does not improve.

Bosnia and Herzegovina as transition country is subject to any form of tax evasion. For this reason it is important to understand the essence of the problem, to ensure integration of existing tax capacities, harmonize the law framework with the aim of eliminating system barriers and create unique approach that will fit into economic, political and legal system of the state. The lack of appropriate legal framework may have a number of adverse consequences, primarily for taxpayers and therefore the quick intervention and multi-institutional approach is required in order to address this problem. A complex and changing business environment, as well as changes within the environment of taxpayers themselves, open possibilities and exposure to the risk for occurrence of tax evasion. The overall state of the economy of one state, macroeconomic environment (economic movements) and institutional system of one country represent one of the broadest factors that affect the tax evasion. Events in economic sphere are in close correlation with taxation, and it also has synergetic effect to the overall economy.

#### Appendix 1

Correlations matrix for coefficients of correlation between rank variables, sample (Table 4.)

	Improvement of economic conditions for work	Arranging Social Welfare and Security	Arranging the informal sector	Tax evasion rang
Correlation Coefficient	1.000	,531**	,351**	,168**
Sig. (2-tailed)	.	.000	.000	.004
N	300	300	300	300
Correlation Coefficient	,531**	1.000	,419**	,169**
Sig. (2-tailed)	.000	.	.000	.003
N	300	300	300	300
Correlation Coefficient	,351**	,419**	1.000	,191**
Sig. (2-tailed)	.000	.000	.	.001
N	300	300	300	300
Correlation Coefficient	,168**	,169**	,191**	1.000
Sig. (2-tailed)	.004	.003	.001	.
N	300	300	300	300

**Appendix 2**

Correlations matrix for coefficients of correlation between rank variables, taxpayers and inspectors (Table 4.)

Subsample (Tax payers/Inspectors)		Improvement of economic conditions for work	Arranging Social Welfare and Security	Arranging the informal sector	Tax evasion rang
Improvement of economic conditions for work	Correlation Coefficient	1.000	,571**	,385**	,146*
	Sig. (2-tailed)	.	.000	.000	.039
	N	200	200	200	200
Arranging Social Welfare and Security	Correlation Coefficient	,571**	1.000	,430**	,151*
	Sig. (2-tailed)	.000	.	.000	.033
	N	200	200	200	200
Arranging the informal sector	Correlation Coefficient	,385**	,430**	1.000	,193**
	Sig. (2-tailed)	.000	.000	.	.006
	N	200	200	200	200
Tax evasion rang	Correlation Coefficient	,146*	,151*	,193**	1.000
	Sig. (2-tailed)	.039	.033	.006	.
	N	200	200	200	200
Improvement of economic conditions for work	Correlation Coefficient	1.000	,424**	,262**	.195
	Sig. (2-tailed)	.	.000	.008	.052
	N	100	100	100	100
Arranging Social Welfare and Security	Correlation Coefficient	,424**	1.000	,350**	.187
	Sig. (2-tailed)	.000	.	.000	.062
	N	100	100	100	100
Arranging the informal sector	Correlation Coefficient	,262**	,350**	1.000	.192
	Sig. (2-tailed)	.008	.000	.	.056
	N	100	100	100	100
Tax evasion rang	Correlation Coefficient	.195	.187	.192	1.000
	Sig. (2-tailed)	.052	.062	.056	.
	N	100	100	100	100

\*\*. Correlation is significant at the 0.01 level (2-tailed).

\*. Correlation is significant at the 0.05 level (2-tailed).

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